

In Closing,

My Final Words



I am currently in my final year at FIU, pursuing a Bachelor's Degree in Communication Arts. While many students aspire to obtain their BA to secure their dream job, I am already fulfilling mine. As a Supervisor in the Professional Standards and Training (PST) Department, I take great pride in my role, which is vital in upholding a standard of professionalism, efficiency, and effectiveness within our organization. This commitment directly contributes to the preservation of lives and property, a responsibility I am honored to fulfill.

I selected these specific pieces for my portfolio because they represent a diverse range of training courses developed by my department. Although our responsibilities also include call case reviews, it is the insights gained from these reviews that enable us to identify trends and concentrate on enhancing quality.

I am committed to fostering both personal and professional growth, not only for myself but also for my team members. With this in mind, I am dedicated to creating opportunities for upward career progression within our organization. To facilitate smooth transitions and ensure the continuity of operations, I am actively engaged in succession planning. This involves transferring my knowledge and expertise to team members, thereby equipping them with the skills and confidence needed to assume greater responsibilities in the future.

Ultimately, regardless of my position within the 9-1-1 field, my primary focus remains on adequately training the next generation of 9-1-1 professionals. It is essential to impart upon them the necessary confidence and expertise to effectively manage various emergencies, thus contributing to the preservation of lives and property and ensuring the safety of our first responders. The future of 9-1-1 and public safety hinges on the quality of this training.